



Terms & Conditions

This article contains the terms and conditions of Prisync's (prisync.com) service as a competitor price and stock availability monitoring solution.

Prisync tracks and monitors the prices and stock availabilities of products identified by its customers at various web-shops with no country or market limitation and also delivers daily notifications about the changes in those prices, in addition to access to its web dashboard and API feed. (plan restrictions may apply here.)

Service Scope

Prisync service contains the following content delivered to the subscribed users:

- . **1-** Web dashboard with varying feature accesses

depending on the preferred Prisync Plan.

- . **2-** Email notifications and reporting – plan restrictions may apply here.
- . **3-** API access – plan restrictions may apply here.

Prisync does not require any installation or setup to get up and running, therefore our company does not provide any such services other than the above-mentioned items.

Prisync guarantees to offer its users 24/7 access to its technical support ticketing system, and guarantees to maintain the agreed service scope mentioned here, during the subscription period.

Confidentiality

“Confidential Information” contains these terms & conditions, as well as any data (including technical data), any means of communications (whether written or oral), reports, formulae, financial information and terms, spreadsheets, computer files, or other information disclosed between the parties relating to the subject matter of these terms & conditions in the course of subscription.

Prisync will not disclose any Confidential Information, including but not limited to the account

details for its clients, the products and the tracked web-shops in it, with any third part without the written consent of its clients.

Subscription, Upgrading, Downgrading, Cancellation & Payments

Monthly subscription payments can be done with credit cards and the monthly fees are collected automatically on the specific day of subscription for each month. (for ex. 21st of each month if the subscription has started on 21st of any month.)

Users can upgrade or downgrade their Prisync Plans by communicating with the customer success manager or from their dashboard, without any need to cancel or transfer the current account.

Prisync works with a 'pay as you go model', where monthly subscriptions can be stopped at any point during the subscription with no incurring costs for the following months.